

WILTSHIRE POLICE



Daniel Ayres
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Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 17/08/2026

Our ref: FOI 2026/693

Reply contact name: Eleanor Gilmore

Dear Daniel,

I write in connection with your request for information dated 27/07/2026 concerning Searchable Crime Data Categories.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You wrote with Response:

Under the Freedom of Information Act 2000, I request information regarding the searchable data categories and reporting capabilities of your force's crime recording and records management systems.

For clarity, I am not requesting any personal data, operationally sensitive information, software configuration details, access to any systems, or copies of operational records. I am seeking a high-level description of the categories of information that are recorded and whether they can be searched or used for statistical reporting.

Where possible, please indicate whether each category is:

Not recorded

Recorded but not searchable

Searchable

Searchable and reportable

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1. Crime Recording Systems

Please identify the primary systems used by the force for recording or managing:

Crime records - **NICHE RMS**

Custody records - **NICHE RMS**

Intelligence records - **NICHE RMS**

Incident logs - **STORM Command and Control & NICHE RMS**

Case management records (where separate)

Please provide the name of each system where possible.

2. Searchable Crime Data Categories

For each relevant system, please indicate whether authorised users can search or generate reports using the following categories (or equivalent fields). - **NICHE RMS**

Crime Information - **Searchable and Reportable**

Crime type - **Searchable and Reportable**

Home Office offence code - **Searchable and Reportable**

Crime status - **Searchable and Reportable**

Investigation status - **Searchable and Reportable**

Outcome or disposal - **Searchable and Reportable**

Date reported - **Searchable and Reportable**

Date occurred - **Searchable and Reportable**

Date closed - **NICHE RMS Searchable and Reportable**

Geographic area (e.g. district, ward or policing area) Location or postcode Suspect Information - **Searchable and Reportable**

Please indicate whether searches or reports can be filtered using: **NICHE RMS**

Age - **Searchable and Reportable**

Age band - **Searchable and Reportable**

Sex - **Searchable and Reportable**

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Nationality - **Searchable and Reportable in Custody records**

Ethnicity - **Searchable and Reportable in Custody records**

Country of birth - **NICHE RMS Searchable and Reportable**

Immigration status (if recorded) - **NICHE RMS Searchable and Reportable in Custody records**

Occupation - **NICHE RMS Searchable and Reportable – Please note: There is an option to record but it is not mandatory**

Vulnerability markers - **NICHE RMS Searchable and Reportable**

Repeat offender markers - **Repeat offenders are searchable through the Person ID field**

Victim Information - **NICHE RMS Searchable and Reportable in Custody records**

Please indicate whether searches or reports can be filtered using: **NICHE RMS**

Age - **Searchable and Reportable in Custody records**

Age band - **Searchable and Reportable in Custody records**

Sex - **Searchable and Reportable in Custody records**

Nationality - **Searchable and Reportable in Custody records**

Ethnicity- **Searchable and Reportable in Custody records**

Vulnerability markers - **Searchable and Reportable**

Repeat victim markers **Repeat victims are searchable through the Person ID field**

Arrest and Criminal Justice Information - **Searchable and Reportable**

Please indicate whether searches or reports can be filtered using: **NICHE RMS**

Arrest made- **Searchable and Reportable in Custody records**

Voluntary interview - **Searchable and Reportable**

Charged **Searchable and Reportable in Custody records**

Postal requisition **Searchable and Reportable in Custody records**

Summons **Searchable and Reportable in Custody records**

Referred to the Crown Prosecution Service (CPS) No Further Action (NFA) Other disposal outcomes **Searchable and Reportable in Custody records**

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3. Recording of Nationality

Please confirm:

Whether nationality is routinely recorded for suspects. **Searchable and reportable in Custody records**

Whether nationality is routinely recorded for victims. **Searchable and reportable in Custody records**

In which system(s) this information is stored. **NICHE RMS – Custody records**

Whether nationality is searchable. **Searchable and Reportable**

Whether statistical reports can be generated using nationality as a filtering category. **NICHE RMS – Custody records**

If nationality is recorded but cannot be searched or reported upon, please explain why.

4. Recording of Immigration-Related Information

NICHE RMS

Please confirm whether any of the following are recorded where relevant:

Immigration status **There is an option to record but it is not mandatory**

Asylum seeker status **There is an option to record but it is not mandatory**

Refugee status **There is an option to record but it is not mandatory**

Visa status **There is an option to record but it is not mandatory**

Country of birth **There is an option to record but it is not mandatory**

Citizenship **There is an option to record but it is not mandatory**

For each category that is recorded, please indicate whether it is searchable and/or reportable. **If stated it is recorded then it is searchable and reportable**

5. Reporting Capability

Please confirm whether your systems are capable of generating statistical reports using one or more searchable categories without requiring manual review of individual records. **Yes for some categories**

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Where applicable, please indicate whether this can be achieved:

Through the standard records management system.

Through a separate reporting or business intelligence system.

Only through manual review.

To provide statistical reports it would be necessary to link NICHE RMS through a Business Intelligence System using a manual review.

6. Existing Documentation

If held, please provide any documentation describing: **There are none to supply.**

Search functionality

Reporting functionality

Data dictionaries

Lists of searchable data categories or fields User guidance relating to search or reporting functions

If any documentation is exempt from disclosure, I would be grateful if you could provide any releasable summary, index, or redacted version.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

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On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>